



Let the Light be Life™

WARRANTY CERTIFICATE

PHOTOVOLTAIC MODULES :

Istar Solar Srl with head office and factory located at Area Industriale Tito Scalo, 85050 Tito (PZ) warrants as follows :

- 1) All photovoltaic modules series IS are manufactured on the factory located in Tito (PZ) and they are new, unused and without construction faults.
- 2) All photovoltaic modules series IS are certified TÜV Safety Class II, IEC 61215 2nd Ed.
- 3) Power modules warranty 25 years

All modules series IS are warranted for twenty-five (25) years from the date of sale to the original purchaser, with a nominal power warranted by the below reported table :

Period (from date of module's production)	Minimum power declared
12 years	90%
25 years	80%

These measurements are made according to standard test conditions (STC: 1000W/smq, 25°C, AM 1.5). Power modules tolerance on modules series IS : +/- 5%, exception made for modules series IS3000P and IS4000P for which the power module tolerance is +/- 3%.

In case of a bigger loss of power caused by a defect in materials or faulty workmanship occurred during the the module manufacturing phase, Istar Solar® will be free to decide, in its sole discretion, for the replacement of the lost power by supplying extra modules, by repairing or replacing the product.

The eventual bigger loss of power will have to be proved by tests made with sun simulator at Istar Solar's factory. In order to claim for warranty, any other testing method, out of sun simulator, will be accepted. The shipping charges for sending and return of modules to Istar Solar will be at complete customer's charge.

In case the module previously supplied is no more available, Istar Solar reserves the right to supply a different module, in order to comply with the objections during the warranty period, as substitution or widening.

All the replaced modules will be of Istar Solar's property.

These actions will not be valid after the 25 year period set forth herein.

The faulty product will have to be delivered back to Istar Solar, freight prepaid, together with a copy of final invoice, for either repair or replacement warranted.

All transport costs for the replacement of material, re-shipment and re-installation will be at customer's charge.

Istar Solar will not accept any return of module without having been previously informed by the customer in writing.

Warranty does not cover :

- a) Damages and malfunctioning of modules due to wrong handling or storage, faulty installation or reparings different from instructions received by us, non-observance of the safety instructions written on the sticker put on the back side of the modules, damages caused by overvoltages, atmospheric disturbances, floodings, earthquakes, extraordinary climatic events, damages caused by third parties, bad use or tampering caused by the customer or personnel outside Istar Solar representatives, and any other cause unrelated to the standard functioning conditions of modules.
- b) Modules or their components (example junction boxes, cables, aluminium frames, etc...) that show signs of tampering, aesthetical defects, bruises, holes , scratches, opening of junction box.
- c) Modules with tampered or not easily identifiable serial number or sticker.
- d) Modules installed in marine ambient, and atmospheric corrosive areas.

Will not be considered as defects (with right to claim for warranty) all aspects related to the aesthetics of module, at the condition that these do not reduce the power of modules or that they do not cause a wrong functioning of the same.

- 4) 5 Years warranty on production defects

All modules series IS are warranted for five (5) years from the date of sale to the original purchaser on production defects, resulting from wrong materials or workmanship under normal conditions of installation and use. In case in the se first 5 years the module does not function properly and does not conform to this warranty, Istar Solar® will decide, in its sole discretion, if replace or repair the product, or alternatively if refund the purchase price.

In case the module previously supplied is no more available, Istar Solar reserves the right to supply a different module, in order to comply with the objections during the warranty period, as substitution or widening.

All the replaced modules will be of Istar Solar's property.

These actions will not be valid after the 5 year period set forth herein.

The faulty product will have to be delivered back to Istar Solar, freight prepaid, together with a copy of final invoice, for either repair or replacement warranted.

All transport costs for the replacement of material, re-shipment and re-installation will be at customer's charge.

Istar Solar will not accept any return of module without having been previously informed by the customer in writing.

Warranty does not cover :

- a) Damages and malfunctioning of modules due to wrong handling or storage, faulty installation or reparings different from instructions received by us, non-observance of the safety instructions written on the sticker put on the back side of the modules, damages caused by overvoltages, atmospheric disturbances, floodings, earthquakes, extraordinary climatic events, damages caused by third parties, bad use or tampering caused by the customer or personnel outside Istar Solar representatives, and any other cause unrelated to the standard functioning conditions of modules.
- b) Modules or their components (example junction boxes, cables, aluminium frames, etc...) that show signs of tampering, aesthetical defects, bruises, holes , scratches, opening of junction box.
- c) Modules with tampered or not easily identifiable serial number or sticker.
- d) Modules installed in marine ambient, and atmospheric corrosive areas.

Will not be considered as defects (with right to claim for warranty) all aspects related to the aesthetics of module, at the condition that these do not reduce the power of modules or that they do not cause a wrong functioning of the same.

COMPONENTS AND LIGHTING SYSTEMS :

2 Years warranty

Istar Solar warrants its original components (charge controllers, low consumption ultra bright LED lamps) for a period of two (2) years from the date of sale to the original customer purchaser against defects resulting from wrong manufacturer construction or malfunctioning, thus limiting the proper use of the product.

In case the product does not conform to this warranty within the two (2) years above specified, Istar Solar will decide, in its sole discretion, if repair or substitute the product, or alternatively if reimburse the purchase price.

These actions will not be valid after the 2 year period set forth herein.

The faulty product will have to be delivered back to Istar Solar, freight prepaid, together with a copy of final invoice, for either repair or replacement warranted.

All transport costs for the replacement of material, re-shipment and re-installation will be at customer's charge.

Warranty is excluded if, according to our sole opinion, defects on products have been caused by customers, end users or installators, especially by improper installation, wrong handling, incorrect use or operations, not in conformity with instructions written on manuals of installation and use of lighting systems and charge controllers, and if the products show tampering or aesthetical defects confirming an alteration of product or its tampering.

INVERTER E COMPONENTS NOT MANUFACTURED BY ISTAR SOLAR :

The warranty of inverters, accessories and various other components supplied by Istar Solar, please refer to the manufacturer's warranty certificate.

Exclusive agreement:

All the above mentioned warranties are the sole exclusive agreements which supersedes any proposal or agreement oral or written, and any other communications made between the manufacturer and the buyer with respect to the subject matter hereof.

For any dispute the place of jurisdiction is Potenza (PZ) ITALY.